

Ultimate Extras Policy Summary



Welcome to Feel Good Cover.

Health insurance that doesn't just do its job, but adds an extra level of care.

Why Westfund?



We help people make sense of health care



We provide quality products with a proven track record



We're a not-for-profit that helps you get the most from your cover



We're proudly Australian owned and operated

Our Extras Cover includes:

- ✓ No out-of-pocket costs for selected preventative dental services at any Westfund or Provider of Choice dentist.*
- ✓ No gap glasses and an extra member benefit for prescription glasses and contacts purchased at a Westfund Eye Care Centre.*
- ✓ Unlimited emergency ambulance cover and \$5,000 per member for non-emergency ambulance trips.
- ✓ Cover for our full range of services including dental, optical, physio, chiro and other therapies.
- ✓ Benefits for extras that help you manage your health, like gym memberships, vitamins and preventative health checks.

Who should love this cover

The ultimate Extras health insurance designed for people committed to maintaining a proactive and healthy lifestyle. Provides our highest level of cover with no annual limit on general dental to our best benefits across all Extras categories like orthodontics, physio, massage, mental health support, health management and more. Plus, a dental top up bonus that allows you to claim back your general dental or denture out-of-pocket expenses, up to annual limits.



*Annual limits and waiting periods apply.

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Please read this policy summary carefully and retain. For more policy information, definitions and claiming requirements please refer to Westfund's Membership Terms & Conditions which can be downloaded at www.westfund.com.au/terms-conditions or by calling Westfund on 1300 937 838. Our Privacy Policy and Complaints Policy as well as information about the Code of Conduct and Commonwealth Ombudsman are also included in our Membership Terms & Conditions.

Find a registered provider from our Provider of Choice Network or use your own provider after reviewing our provider recognition criteria at www.westfund.com.au/find-a-provider/

Treatments covered by this policy

Service		Waiting Period	Item Limit	Annual Group Limit (unless otherwise stated)	Additional Information																				
General Dental	Treatments include:	2 months	Set item benefits depending on item number. Benefits for some of the common General Dental Services are:	No annual limit	Service limits per member per calendar year may apply. Some common limits include: 011, 151- 1 service; 012- 2 services; 114, 121- 4 services; 022- 4 services per day, up to 8 services.																				
	Diagnostic & Preventive		<table border="1"> <thead> <tr> <th>Service & Item Number</th> <th>Provider of Choice</th> <th>General Dentist</th> </tr> </thead> <tbody> <tr> <td>Periodic Oral Exam 012</td> <td rowspan="5">Benefits fully cover the cost of these services</td> <td>\$31.50</td> </tr> <tr> <td>X-ray 022</td> <td>\$22.50</td> </tr> <tr> <td>Scale & Clean 114</td> <td>\$69.00</td> </tr> <tr> <td>Fluoride Treatment 121</td> <td>\$22.00</td> </tr> <tr> <td>Mouthguard 151</td> <td>\$94.00</td> </tr> <tr> <td>Surgical Tooth Extraction 322</td> <td>\$150.00</td> <td>\$150.00</td> </tr> <tr> <td>Filling 533</td> <td>\$107.50</td> <td>\$107.50</td> </tr> </tbody> </table>			Service & Item Number	Provider of Choice	General Dentist	Periodic Oral Exam 012	Benefits fully cover the cost of these services	\$31.50	X-ray 022	\$22.50	Scale & Clean 114	\$69.00	Fluoride Treatment 121	\$22.00	Mouthguard 151	\$94.00	Surgical Tooth Extraction 322	\$150.00	\$150.00	Filling 533	\$107.50	\$107.50
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Major Dental	Treatments include:	12 months	Set item benefits depending on item number. Benefits for some of the common Major Dental Services are:	\$1500 per member	Service limits per member per calendar year may apply.																				
	Periodontics		<table border="1"> <thead> <tr> <th>Service & Item Number</th> <th>Benefit</th> </tr> </thead> <tbody> <tr> <td>Frenectomy 391</td> <td>\$217.00</td> </tr> <tr> <td>Root canal treatment - one canal 417</td> <td>\$140.00</td> </tr> <tr> <td>Full crown - veneered 615</td> <td>\$1000.00</td> </tr> <tr> <td>Bridge pontic - per pontic 643</td> <td>\$546.00</td> </tr> <tr> <td>Complete upper & lower dentures 719</td> <td>\$977.00</td> </tr> </tbody> </table>			Service & Item Number	Benefit	Frenectomy 391	\$217.00	Root canal treatment - one canal 417	\$140.00	Full crown - veneered 615	\$1000.00	Bridge pontic - per pontic 643	\$546.00	Complete upper & lower dentures 719	\$977.00								
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Oral Surgery																									
Endodontics																									
Veneers, Crowns																									
Bridges, Implants																									
Dentures																									
Orthodontic	Orthodontic Treatment	12 months	100%	Accrues at a rate of \$650 per member per policy year; lifetime limit of \$3250	Detailed Treatment Plan must be provided prior to commencement of Orthodontic treatment																				
	Dental Retainers		Set item benefits depending on item number. Benefits for Dental Retainers are:	2 services per item number per member																					
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Dental Top Up	Treatments include: General Dental and Denture items	12 months	100% of gap	Single Policy \$300 or Couple/Family Policy \$600	Benefit is paid directly into the membership's nominated claim benefit payment method																				
Dental Item Numbers	General Dental		Diagnostic services (items 011-091), Preventive, Prophylactic and Bleaching services (items 111-171), Extractions (items 311-324), Restorative services (items 511-525, 531-535, 541-555, 571-579, 595-597), General services (items 911-972) and Miscellaneous (items 981-982, 985-999)																						
	Major Dental		Periodontics (items 213-251), Oral Surgery (items 331-399), Endodontics (items 411-458) and Prosthodontics: crowns, bridges, veneers, implants, dentures (items 526, 536, 556, 586-588, 611-779)																						
	Orthodontic		Dental retainers (items 811-824), Orthodontic (items 825-881)																						
	Devices for Sleep Apnoea and Diagnosed Snoring (refer to Health Aids and Appliances)		Miscellaneous (items 983-984)																						

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Service		Waiting Period	Item Limit	Annual Group Limit		Additional Information	
Optical	Frames	2 months	100%	\$350 per member at External Optical Providers or \$450 per member at Westfund Eye Care Centres		Prescription only. No benefit towards tinting, coating or add-ons. Benefits also apply for Irlen lenses. Higher benefit available at Westfund Eye Care Centres only.	
	Single Vision Lenses						
	Bifocal Lenses						
	Multifocal Lenses						
	Contact Lenses						
	Sunglasses	100%	\$75 per member	Must be purchased through a Westfund Care Centre or selected Provider of Choice providers.			
Service		Waiting Period	Item Limit	Annual Group Limit		Additional Information	
				Single	Couple/ Family		
Other Therapies	Physiotherapy	2 months	\$10 per group service or \$52 per individual service	\$520	\$1040	Two chiropractic x-rays per member per calendar year	
	Exercise Physiology		\$10 per group service or \$40 per individual service				
	Chiropractic		\$40 per individual service				
	Chiropractic X-ray		\$70 per X-ray				
	Osteopathic		\$40 per individual service				
	Remedial Massage & Myotherapy	2 months	\$35 per individual service	\$350	\$700	Benefits are only payable for services rendered by providers that are recognised by Westfund and in private practice (recognised provider).	
	Acupuncture & Chinese Herbalism		\$35 per individual service	\$350	\$700		
	Dietetics & Nutrition		\$10 per group service or \$55 per individual service	\$350	\$700		
	Home Nursing (up to 6 hrs/over 6 hrs)		\$18/\$72 per individual service	\$225	\$450		
	Vision (Eye) Therapy		\$35 per individual service	\$350	\$700		
	Occupational Therapy		\$10 per group service or \$70 per individual service	\$350	\$700		
	Podiatry Surgical Treatment		12 months for surgical treatment by a Podiatrist	\$42 per individual service 100%	\$336		\$672
	Clinical Psychology & Counselling			\$100 per group service or \$100 per individual service	\$420		\$840
	Speech Therapy (initial/subsequent)			\$42 per group service or \$60/\$42 per individual service	\$384		\$768

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Service		Waiting Period	Item Limit	Annual Group Limit (unless otherwise stated)	Additional Information	
Prescriptions, Injections, Vaccinations	For Private, Non-PBS and Non-NHS prescriptions	2 months	\$75 per prescription for the amount that exceeds the PBS co-payment	\$600 per member	Doctor letter required in some instances (see Membership Terms and Conditions)	
	Fitness Centre Aquatic Programs Weight Loss Programs Virtual Gastric Banding Diabetes Education Vitamins Omega 3 Probiotics	2 months	100%	Single Policy \$150 or Couple/Family Policy \$300	Fitness, Weight Loss, Virtual Gastric Banding and Aquatic Programs require a Medicare Registered Practitioner to complete a Health Management Declaration Claim Form to confirm the program is medically necessary. Forms are available for download at www.westfund.com.au/forms-downloads/	
Preventative Health	Preventative Health Tests	Bone Density Test	100%	\$45 per member	The health test must be recommended by a Medicare Registered Practitioner and cannot be Medicare claimable.	
		Bowel Testing Kit				
		Calcium Score				
		Mammogram				
		Mole Scan				
		Thin Prep Pap Test				
	Ear and Eye Health Checks	Audiology Test	2 months	\$80	\$160 per member	The health check must be provided by a recognised provider and cannot be Medicare claimable.
		Corneal Topography				
		Optical Coherence Tomography				
		Retinal Photography				
Antenatal Classes and pre/postnatal consultations	12 months	100%	\$120 per policy	Includes Lactation Consultation and Post-Partum Assessments.		
Hypnotherapy for Quit Smoking	2 months	100%	\$250 per member lifetime limit			
Chronic Disease Association Fees	2 months	100%	\$30 per member	Includes Asthma Foundation, Diabetes Australia, Arthritis Australia, Coeliac Association, Crohn's and Colitis Australia, Parkinson's Australia, Multiple Sclerosis (MS) Australia, Alzheimer's Australia, National Association of people with HIV Australia (NAPWHA), Lupus Association of Australia, MedicAlert Foundation, Stoma Associations (Ostomy, Colostomy).		

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Treatments covered by this policy

	Service	Waiting Period	Item Limit	Claimable Period per member	Letter of recommendation	Additional Information	
Health Aids and Appliances	Blood Glucose Monitor	12 months	\$100	Calendar Year	No	Benefit available for hire and purchase fees.	
	Blood Pressure Monitor		\$150	Calendar Year	No		
	Braces		\$200	Calendar Year	Every 12 months	Letter of recommendation or Health Management Declaration Claim Form not required if Health Aids & Appliances are purchased from a Medicare Registered Practitioner.	
	Compression Garments				Lifetime letter		
	Burn Suits		\$800	Calendar Year	Every 12 months		
	INR Monitor		\$200	Every two years	Lifetime letter		
	Mammary Prostheses and Brassieres		\$400	Calendar Year	Lifetime letter - unless relevant hospitalisation is recorded with Westfund		Health Management Declaration Claim Form available to download at www.westfund.com.au/forms-downloads/
	Respiratory Aids				\$200		
	Custom Made Orthopaedic Boot		\$400	Calendar Year	Every 12 months		Respiratory Aids include Spacer Devices, Mucus Clearing Devices, Nebuliser & Peak Flow Meters.
	Custom Made/Preformed Orthotics		\$300	Calendar Year	Every 12 months		
	Wigs		\$300	Calendar Year	Lifetime letter - unless relevant hospitalisation is recorded with Westfund		
	Artificial Limbs		\$200	Calendar Year	Lifetime letter		
	Devices for Sleep Apnoea and Diagnosed Snoring		\$750	Every three years	Lifetime letter	Devices for Sleep Apnoea and Diagnosed Snoring include CPAP Machine, EPAP Treatment, Oral Appliance for Diagnosed Snoring, APAP Machine & BiPAP Machine.	
	Sleep Apnoea Masks/Accessories and TENS Accessories		\$100	Calendar Year	No		
	Low Vision Aids		\$100	Calendar Year	Lifetime letter		
	Mobility Aids				Every 12 months		
	Oxygen and Accessories		\$750	Calendar Year	Lifetime letter		
	Oximeter				Lifetime letter		
	Repairs to Devices		\$100	Calendar Year	Lifetime letter - unless initial purchase of the device is recorded with Westfund	Repairs to devices are only available to appliances listed in this table.	
	TENS Machine	\$200	Every three years	Lifetime letter			
Hearing Aids & Frequency Modulated Systems	36 months	\$2000	Every three years	No	Must be purchased from an Audiologist or Audiometrist.		
	Service	Waiting Period	Item Limit	Annual Group Limit	Additional Information		
Travel	Outpatient Travel Benefit	12 months	Up to \$70 per trip	\$210 per policy	Benefits will be paid on a grouped kilometre basis, in excess of 150 kilometres round trip from the member's home locality to the locality of the consultation. This benefit is limited to one service per member per day.		

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Treatments covered by this policy

Ambulance

Service	Waiting Period	Item Limit	Annual Group Limit	Additional Information
Emergency Ambulance Transport	1 day	100%	No annual limit	Benefit eligible for Westfund recognised ambulance service providers in Australia. Westfund covers the cost of transport by either covering the cost of state government levies or covering the ambulance account.
Non-Emergency Patient Transport	2 months	100%	\$5,000 per member	Ambulance services not available under this policy: <ul style="list-style-type: none"> - Inter-hospital transfers between public hospitals - Member requested ambulance transport e.g. to be closer to home/family.

Need to get in touch? We're only a click or call away.



Call us 1300 937 838
Monday - Friday
8am - 5pm (AEST)



Connect online
enquiries@westfund.com.au
westfund.com.au



Visit a Care Centre
Our Care Centres are located
across regional NSW and QLD